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Tuesday 31st May, 2016

Dear Customer,

Re: Product Change Notification for Harwin product.

Please be advised that, as part of our continuous improvement programme, we will be changing the passivation process used on our aluminium spacers. We will change from a gold chromate passivation to a non-chromate passivation process. The new process is an environmentally friendly surface treatment, that is RoHS and REACH compliant.

The part numbers affected are:

- R30-620xx14 – all sizes (XX = 03 to 18 inclusive, 20, 25, 30)
- R2303F14 • R2306F14 • R2308F14 • R2312F14 • R2320F14

The change can be observed in a difference of the colour of the passivated surface. The existing process gives the parts a dull gold appearance. The new process will give the parts a clear aluminium appearance, but remains fit for purpose. On that basis, returns on the basis of colour will not be authorised.

To assist in identifying the change of process parts the batch code for new items will temporarily have a 'P' on the suffix. The new process will be introduced as stock of the existing parts are replaced, over the coming months. Once all stock is replaced and only the new finish, the 'P' suffix will be dropped.

If you have any further questions regarding this letter, please do not hesitate to contact us.

Yours faithfully,

The Product Management Team
technical@harwin.com